



Prescription Savings Club

Frequently Asked Questions (FAQs)

Q: What is a Prescription Savings Club?

A: *A Prescription Savings Club is a program that is developed to allow participating members the opportunity to benefit from reduced cost of select medications.*

Q: Why not just have the cost applied to the select medications without the need for a program?

A: *Pricing and reimbursement structures are often set by contractual agreements. When discounted opportunities surface, a program must be in place to allow consumers the option to enroll or decline participation to be in compliance.*

Q: If there a fee for participating in the Morton Prescription Savings Club?

A: *There is no initial or annual fee to participate.*

Q: How does the program work?

A: *In January 2023 the program became effective and all customers of Morton's were auto-enrolled. Flyers were dispersed via statement inserts, sent to known payees of active accounts and program information was added to the Morton LTC internet website <https://www.mortonltc.com/>. Customers are provided a 60 day opportunity to express written or verbal interest to remain enrolled in the program. Requests to decline participation and no provided responses will be unenrolled as of March 1st, 2023. All new customers will follow a similar process as defined above.*

Q: What medications are included in the Morton Prescription Savings Program?

A: *The Morton Prescription Savings Program includes hundreds of over the counter (OTC) medications and items that may not be covered under an insurance plan. (I.e. Aspirin, Tylenol and Folic Acid for example)*

Q: Are all customers eligible to participate?

A: *Yes, all current and future customers are eligible to participate.*

Q: How will I know if I am receiving a savings?

A: *Dispensed medications where the savings program has been applied will be indicated with an asterisk (*) on monthly statements that are provided through the USPS mail service, the online statement service or sent as an encrypted electronic communication.*



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Q: What if I choose not to enroll now but change my mind in the future?

A: *Enrollment in the program is encouraged. If there is future interest to enroll, customers can contact a Morton team member or utilize the provided link on the internet website to complete the form. Enrollment can be discontinued at any time.*

Q: Why are some OTC medications priced higher than retail pharmacies?

A: *Retail pharmacies often do not support use of compliance packaging and have differing internal procedures for the management of processing and dispensing medications. In a long-term care setting, prescriptions are required to dispense all medications including those available over the counter in a retail pharmacy. Compliance packaging refers to different packaging types outside of dispensing in bottles of manufacturers packaging.*

Q: How do I know that my personal information is protected?

A: *All personal and health information will remain confidential. Enrollment into the Morton Prescription Savings Club will not be utilized for marketing or other promotions of any kind. This program does not make any payments to providers.*

Morton LTC Pharmacy values our customers and commits to offering excellent service; every customer, every time.

We have found it's a "prescription for excellence!"